Adding Trusted Sites

Edmentum

How to Add Trusted Sites

The Trusted Sites list allows you to provide easier access to certain Web sites while maintaining higher security when using other sites. Note: We support the latest versions of Edge, Chrome, Firefox, and Safari.

If the Trusted Sites are not added to your browser you may experience some of the following issues:

- Blank white screen appears when trying to launch lessons
- Lessons stuck on "Loading" screen or "Access is denied"
- ERROR: “403: forbidden; access denied"
- ERROR: "The system has encountered a significant error" launching content
- ERROR: "Your browser is not supported"

Getting Help with Setup

These trusted site configurations can typically be completed by your IT administrator, technology coordinator, or someone with administrative access to your browsers and network settings. If you need assistance with any of these steps or encounter issues during setup, please contact our support team at support@edmentum.com for guidance.

A Note About IP Addresses/Ranges

Edmentum recommends allowing sites by domain and does not recommend configuring your network and workstations with IP addresses or ranges. In the event that Edmentum updates or expands our use of IP addresses, your configuration may stop working until updates to your appliances and workstations are complete.

Steps for Adding Trusted Sites by Browser

Google Chrome

- Chrome Enterprise and Education
- Change site settings permissions

Mozilla Firefox

- Add special permissions to specific websites using the Firefox Page Info window.

Safari

- Change settings in Safari on Mac
- Change App Store, Media, Web, & Games settings in Screen Time on Mac

Microsoft Edge

- Edge Enhanced Security
- Use policies to configure how Microsoft Edge runs in your organization

iOS devices

- Content and Privacy Restrictions

Edmentum.com
800.447.5286
edmentum.com/support
10.7.2026

Trusted Sites Lists

Edmentum Product Users: Add each of the following URLs to the list of trusted sites.

NOTE: Chrome requires a slightly different URL format for adding trusted sites. Trusted sites for Chrome should be entered as [*.]examplesite.com.

Study Island

URL	Notes
*.studyisland.com	Access to Study Island content

Courseware, Courses, Exact Path, and Tutorials

URL	Notes
*.edmentum.com	Access to Edmentum content
*.apps.elf.edmentum.com	Access to Edmentum content
*login.edmentum.com	Login Redirect Page
*auth.edmentum.com	Login Page
*.contentlaunch.edmentum.educationcity.com	Required for Exact Path users
*.fs.edmentum.com	Uploading images to Lesson Activities and Teacher Graded Activities
*.walkme.com	required to access Help Center features
edmentum.clickhelp.co	required to access Learn & Support documentation
*.learnosity.com	required for Reader Support within student lessons
*.speechstream.net	required for Reader Support within student lessons
*edynamiclearningcdn.com/	for eDynamic Learning CTE and Elective courses
*.edynamiclearning.com/	for eDynamic Learning CTE and Elective courses

Edmentum.com
800.447.5286
edmentum.com/support
10.7.2026

URL	Notes
*.onetcenter.org	Access to Career Inventory Explorer
*.apexlearning.com	Access to Edmentum content
*.apexvs.com	Access to Edmentum content
*.caronefitness.com	Carone Learning Health and Fitness courses
correlation.edgate.com	Required for Apex Correlation Reports (Educators only)

Some courses may also contain references to external URLs for instructional purposes. For a comprehensive list of all third-party content URLs, please contact support@edmentum.com.

EdOptions and Apex Learning

Please refer to this site for additional information specific to virtual instruction.

Trade Prep Powered by Interplay

This page has the list of trusted sites that Interplay recommends to prevent issues with Trade Prep content.

Courseware Elementary

In addition to the list above for Courseware, the following sites need to be allowed in order to access Courseware Elementary content.

*.flipswitch.com

*.instructure.com

*.learnosity.com

*.strongmind.com

*.readspeaker.com

*.strongmind.vimeo.work

*vimeocdn.com

betah2.flipswitch.com

cds.flipswitch.com

content.strongmind.com

courseplayer.avalearning.com

dev.strongmind-video.com

devh2.flipswitch.com

devstrongmindapp.azurewebsites.net

flms.flipswitch.com

gemini-player-dev.azurewebsites.net

gemini-player-prod.azurewebsites.net

h2.flipswitch.com

http://democanvas.westus.cloudapp.azure.com/

http://standalone-lti-contentprovider.azurewebsites.net/

https://courseware-lti.azurewebsites.net

https://mavenplayer.azurewebsites.net

learnosityplayer-beta.azurewebsites.net

learnosityplayer-dev.azurewebsites.net

learnosityplayer.azurewebsites.net

player.strongmind.com

pm-mercury-development.azurewebsites.net

pm-mercury-ltiprovider-dev-functions.azurewebsites.net

pm-mercury-ltiprovider-prod-function.azurewebsites.net

pm-mercury-ltiprovider-prod-functions.azurewebsites.net

pm-mercury.azurewebsites.net

prod.strongmind-video.com

stage.strongmind-video.com

strongmind.com

http://cdnjs.cloudflare.com/

http://strongmind-cdn-prod.s3.amazonaws.com/

vc.hotjar.io

data.pendo.io

ga.jspm.io