System Requirements

Courseware, Exact Path, and Study Island

Edmentum

This document summarizes the network and hardware requirements to successfully run Edmentum Courseware, Exact Path, and Study Island.

Minimum System Requirements	
Operating System	Devices must have current, actively supported versions of: ▪ Windows® ▪ macOS® ▪ iPadOS® ▪ Google Chrome™ OS Is my operating system actively supported?
Browser	Up-to-date versions of: ▪ Chrome ▪ Safari® ▪ Firefox® ▪ Edge® Is my browser up to date?
Device	Devices running supported operating systems including desktops, laptops (including Chromebooks™), or tablets. Please note that mobile phone devices are not supported. **CPU**: Minimum Intel® i-series 2nd generation (or equivalent) **Memory**: Minimum 4 GB (8 GB recommended, 2 GB minimum on Chromebooks) **Video RAM**: Minimum 256 MB **Screen resolution**: Optimized for 1024 x 768 or greater
Network/Speed Connection	Minimum: 768Kbps download per active user Recommended: 2Mbps download per active user
Sound	OS Supported Sound Card Headphones or Speakers

Edmentum.com
800.447.5286
edmentum.com/support
9.10.2026

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Brower Settings

For the best learning experience, the following settings must be in place:

- Javascript enabled
- Certain third-party browser cookies and cross-site tracking allowed
  - apexlearning.com
  - apexvs.com
  - edmentum.com
- Pop-ups allowed
  - apexlearning.com
  - apexvs.com
  - edmentum.com

Trusted Sites

Having a trusted sites list allows you to provide easier access to certain websites while maintaining higher security when using other sites. This document details how to add trusted sites by browser and provides the list of sites that must be added.

Getting Support

- Technical Troubleshooting Recommendations
- edmentum.com/support
- 800-447-5286

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Is My Operating System Actively Supported?

Generally an operating system is considered to be actively supported if it received a vendor security update within the last year. Note that it is possible that some devices with older operating systems cannot be updated to an actively supported OS.

Below are some resources that you can use to check if your operating system and device are actively supported.

- Endoflife.date – an independent site that tracks support information for operating systems
    - Windows
    - macOS
    - iPadOS
- Chrome OS Auto Update Information – includes a list of supported devices
- macOS list of supported devices
    - macOS 13 (Ventura)
    - macOS 14 (Sonoma)
    - macOS 15 (Sequoia)
- iPadOS 18 supported devices

Is My Browser Up-To-Date?

Here are some resources you can use to determine if your browser is up-to-date:

- Chrome
- Firefox
- Edge
- Safari

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